

Contact Harvest
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HarvestER is a convenient web module designed to connect non-engineering staff with real-time access to department inventories and service requests. Limited access to the Harvest data file allows HarvestER users to view equipment information and initiate or track maintenance requests without the hazard of errors created by non-restricted access to the data set.

- **Simplify communications with your biomed department**
- **Reduce time tied up on the phone accepting maintenance requests**
- **Allow hospital staff real-time access to inventory and service request updates**
- **Assign technicians to receive automatic notification of new work requests via email**

Installation Requirements

1. The application needs to reside on a web server with .Net 2.0 framework (or later)
2. The web server on which it resides needs to have permissions to "see" the Harvest Biomed data file.
3. The default internet user needs to have permission to read/write to the Harvest Biomed data file.

HarvestER (Engineering Request tool)

Service Requests Made Easy!

Users log in through the hospital's intranet to view equipment information, including: standard description, model, serial, location assignment, and PM schedule details. HarvestER also links the user to a preview of equipment maintenance histories. These forms are set to view only to protect the data from accidental changes.

Equipment & Maintenance History View

HarvestER - View Inventory - Windows Internet Explorer

http://192.168.1.111/harvest/equipmentdetail.aspx?controlnum=226709

HarvestER Hospital Logo

Hospital: Peninsula Regional Medical Center Department: 640 - ICU

Equipment Detail

Control #	226709	Status	Active	PM Schedule	SS
Department	Biomed	Building	PRMC	PM Procedure	GB14011
Description	Pump, Intra Aortic Balloon	Location	ICU	Tech Assigned	Cornelius, Mark
Manufacturer	Datascope	Owner	H		
Model	SYSTEM 98	Life Support?	True		
Serial #	S81448-18	Mission Critical?	False		

Maintenance History

Work Order #	Type	Status	Date Opened	Date Closed	Work Requested
35015	PM	Completed	11/01/06	11/14/06	PM-Scheduled
34767	CM	Completed	10/17/06	10/17/06	leak in circuit
34215	CM	Completed	09/25/06	09/26/06	9/25 - Jayme spoke with Shelly in Cath Lab this morning. Reported complaint was a problem with the ECG leads. I picked it up and tested it for ECG leads functionality with a simulator. Performance test passed, but noticed that the ECG connector on the balloon pump is cracked. Will place an order for a replacement. UA
34142	CM	Completed	09/18/06	09/18/06	not working
34021	CM	Completed	09/06/06	09/26/06	air leaking
30520	PM	Completed	05/11/06	05/11/06	PM-Unscheduled
31405	PM	Completed	05/01/06	05/31/06	PM-Scheduled

HarvestER connects directly to the Harvest data file. As service requests are made, the technician receives electronic notification of each request. As service requests are addressed by the technician through Harvest, staff can track their progress.

Service Request Form

HarvestER - Windows Internet Explorer

http://192.168.1.111/harvest/servicerequest.aspx

HarvestER Hospital Logo

Hospital: Peninsula Regional Medical Center Department: 640 - ICU

Service Request

Hospital: Peninsula Regional Medical Center

Department: 640 - ICU

Equipment: -- Select Equipment --

Your Name:

Your Phone Number:

Quick Notes:

Problem:

Hospital staff will appreciate the ease of the maintenance request process and your technicians will benefit from more accurate and detailed requests for support.

Find out more from Sales@harvestdatasystems.com